FAQs

Last updated: 17/06/2025

Key Contacts

- If you have specific questions regarding the legacy reinsurance process, the supporting documentation required, legacy guidance or the review process, please contact <u>legacyRI@lloyds.com</u>
- For any issues relating to SecureShare:
 - Please create a Support Request in the <u>Market Support Centre Portal</u> or contact your devolved administrator

MARKET DATA COLLECTION (MDC):

Access

- The MDC platform makes user accounts inactive if there has been inactivity for 90 days. Please refer to the 'Key Contacts' section of this document for advice on how to contact Lloyd's, in the event that access to MDC is required.
- If issues are being experienced accessing the MDC platform, please speak to the administrator at your syndicate/managing agent, where access can be granted to the LCR. Alternatively, please refer to the 'Key Contacts' section of this document for advice on how to contact Lloyd's.

Data / Validation / Submission Process Requirements

• The LCR FAQs available on the Help section within the LCR section of MDC has full details of data format and foreign exchange requirements and should be referenced in that document

Uploading Documents

- Please upload documents as a single zip file in the 'Upload Supplementary Documents' step of the LCR submission process.
- Please <u>do not</u> upload any documents in the 'Ad Hoc Attachments' section of the task step within the LCR submission process.
- Please **<u>do not</u>** upload any macro-enabled documents onto MDC.
- If issues are being experienced in the MDC platform, then <u>SecureShare</u> can be used as a contingency. Please contact your agency administrators for further information on accessing the MRC Syndicate Capital Setting folder(s) within SecureShare.
- If additional documentation is required to be submitted to Lloyd's after a particular LCR has been received, please use SecureShare, which can be found by following the path below:

lloyds.com -> Resources & services -> SecureShare -> SecureShare Hub Site -> MRC Syndicate Capital Setting

TEMPLATE CHANGES:

- Q. What changes have been made to the templates since the previous modelling year?
- A. The templates remain largely the same as those shared with key stakeholders earlier in 2025.
- Q. What do I do if I find an issue in one of the templates?
 Please contact <u>legacyRI@lloyds.com</u> with details of the issue and we will look to resolve as quickly as possible.

QUARTERLY CORRIDOR TEST (QCT) QUESTIONS:

- Q. Why do the final agreed SCRs in the CPG letter differ from those used in the QCT?
- A. As part of the new capital setting process the final agreed SCRs notified to syndicates in the CPG letter will exclude the QCT results (i.e., the conversion to the latest quarter foreign exchange rates and the latest Quarterly Solvency Return (QSR) submission data which includes the Reinsurance Contract Boundary (RICB) & risk margin adjustments which are currently excluded for the 2025 & 2026 processes). Further details of the QCT process will be contained in further market bulletins.

Additional FAQs will be added in due course